

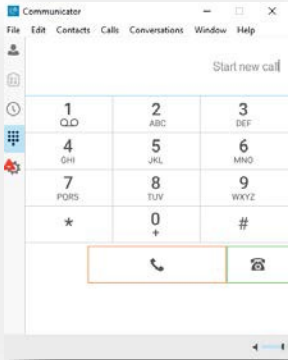


VoIP Services and Equipment Options for 2020 Buildings

Desk Handset Options

Service	Equipment	Costs
<p>Premium service is typically for staff, faculty and users that travel between UCM locations.</p> <p>Premium Service includes:</p> <ol style="list-style-type: none"> 1. Call Control 2. Unified messaging (voicemail) 3. PC Softphone client 	<p>6867i Phone Handset</p>  <p>The image shows a Mitel 6867i IP phone with various features labeled: Left Softkeys, Bottom Softkeys, Presence, Goodbye/Hangup, Hold, Options, Mute, Volume, Message Waiting Indicator (MWI), Directory, Navigation/Select, Transfer/Conference, Callers List Redial, Line/Call Appearance, and Speaker/Headset.</p>	<p>Handset (one-time) cost: \$138</p> <p>Monthly service costs: \$12</p>
<p>Basic service is typically used for common areas and “lobby” phones</p> <p>Basic Service includes:</p> <ol style="list-style-type: none"> 1. Call Control 2. Unified messaging (voicemail) 	<p>MITEL® 6863i SIP IP PHONE FOR CLEARSPAN®</p>  <p>The image shows a Mitel 6863i SIP IP phone with various features labeled: Handset, Navigation/Select, Options, Hangup, Hold, Mute, Message Waiting Indicator (MWI), Programmable Keys, Line/Call Appearance Keys, and Volume Speaker.</p>	<p>Handset (one-time) cost: \$108</p> <p>Monthly service costs: \$10</p>

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Softphone Options

Service	Equipment	Costs
<p>Softphone Service includes:</p> <ol style="list-style-type: none"> 1. PC Softphone Client 2. Mobile Client (optional) 3. Unified Messaging (voicemail) 	 <ul style="list-style-type: none"> • USB AND 3.5mm • Mono or duo • Passive noise cancellation • Easy Call Management • Integrated Busy light • Discreet boom arm 	<p>Headset (one-time) cost: \$95</p> <p>Monthly service costs: \$12</p>
<p>For VOIP Conference Options:</p> <p>Polycomm Soundstation IP 6000 Polycomm Soundstation IP 7000 Polycomm Soundstation IP 8500 Polycomm Soundstation IP 8700</p> <p>Or to use an existing VoIP handset, we suggest: Jabra Jabra 710 (UC) (plugs into the USB port on the 6867i handset)</p>		<p>Cost varies from \$200-\$600 based on model</p> <p>Approximately \$300</p>

Key Criteria to consider when choosing a Softphone headset for use on pc or MAC desktops or laptops

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with current operating systems

Criteria	Description	Evolve 40 Features
Type	Is the headset tethered or “wired” to the desktop or “wireless”, allowing the person to move from a few feet to a few hundred feet from their desk	Wired
Form Factor	This is the difference between a headset having one cup or two to go over the ears	Mono or duo
Connector	Does it connect to the system using USB or standard stereo jacks and what does your computer / laptop have?	USB or 3.5 mm
Volume Control (hearing)	Does the headset provide a wide range for volume adjustment	Yes
Call control (answer, hang up etc.)	Does the headset provide a central location used to manage a call (answer, hang up etc.)	Yes, on cord unit
Noise Cancellation (Hearing)	Does background noise interfere with the listener’s ability to hear the speaker? How much background noise and conversation is perceptible.	Passive noise cancelling